Customer App Flow

Prerequisites for Customer App API Integration

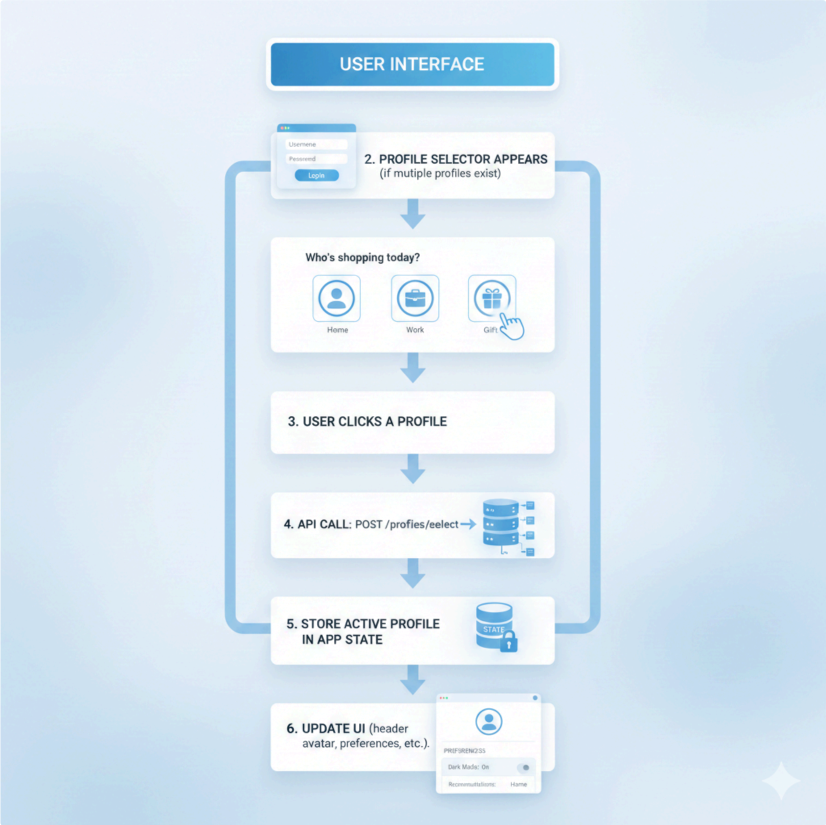
Before integrating or consuming the Customer App APIs, ensure the following prerequisites are met:

1. Authentication & Session Management

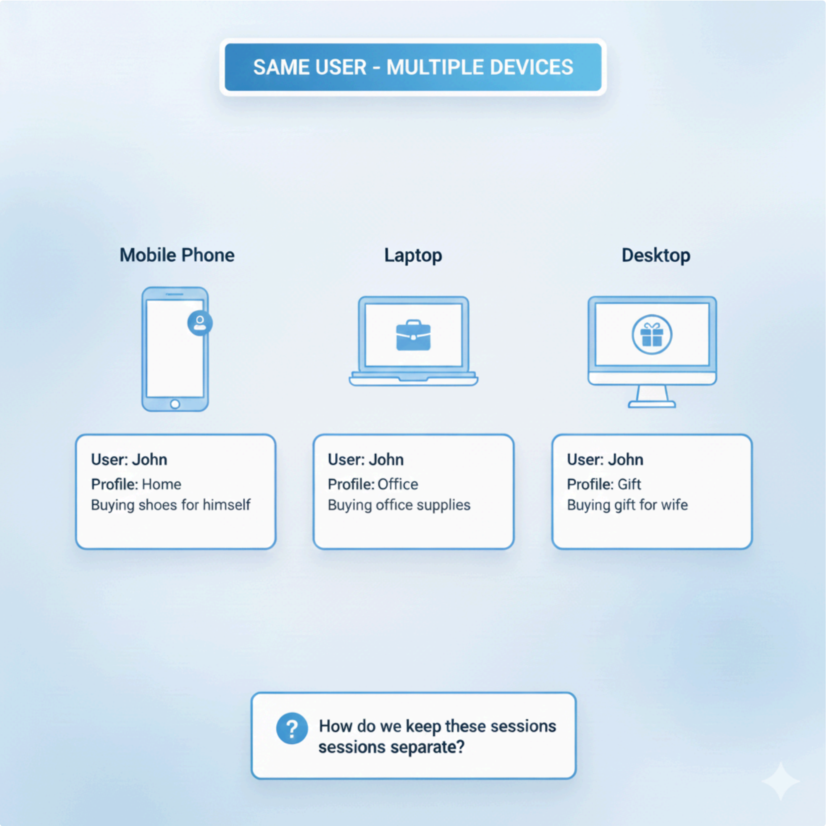
- **User Authentication:**
  - Users must authenticate using either a mobile number, email address, or a supported social account.
  - Secure session tokens are generated upon successful authentication and must be included in subsequent API requests that require user context.

2. Multi Profile Management

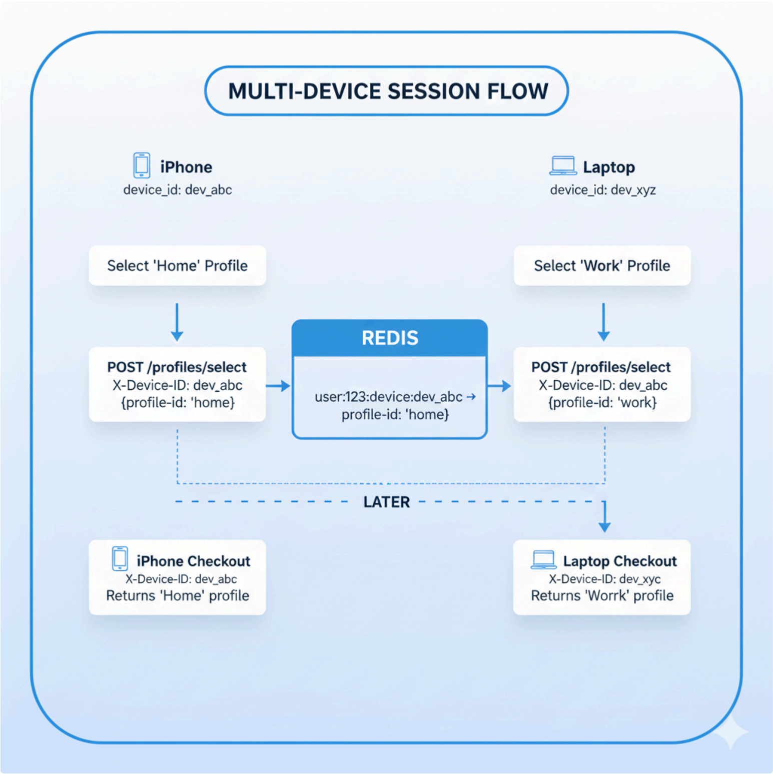
- **The Core Concept:**
  - When a user has multiple profiles, they need to "switch" between them during their shopping session. This is similar to Netflix where you pick "Who's watching?" - but here it affects checkout, and shopping preferences.
- **User Interface:**



- **The Problem:** Same User using multiple device with different profile, how do we keep the profile selection segregation specific to devices.



- **Solution Strategies:**
  - Device-Based sessions, Each device has its own profile selection. Most flexible Netflix like.
  - Front End/Client Side flow:
    - First Visit to App/Website, Check localStorage for existing device_id
    - If not found → Generate new UUID
    - Store in localStorage (persists across sessions)
    - Send device_id with every API request
    - localStorage format, device_id: "dev_a1b2c3d4-e5f6-7890-abcd-ef1234567890"
  - Backend Side flow:
    - Redis Key format: user:{user_id}:device:{device_id}:active_profile
    - The above key should return the selected profile_id
  - End to end flow:



3. File Operations

- **Upload File:**
  - This endpoint is used to upload files (images, documents, etc.) to the server or an external storage provider GCP. It supports multipart form-data uploads and allows specifying the target path and file name.
- **Delete File:**
  - This endpoint is used to delete the uploaded files

Method	Endpoint	
POST	/files/upload	Upload File API
POST	/files/upload	Delete a uploaded file API

4. API Request Format

- **Pagination Support:**
  - For all endpoints returning lists or objects, support the following query parameters:
    - `page` (Integer, optional, default: 1): Page number to fetch.
    - `per_page` (Integer, optional, default: 25-50): Number of records per page.
    - `sort_by` (String, optional): Field name to sort results.
    - `sort_order` (Enum, optional, default: `asc`): Sorting direction (`asc` or `desc`).
- **Request Headers** Non Logged In User (Guest)**:**

```
REQUIRED:

Content-Type       : application/json
X-Tenant-Id        : {{TENANT_ID}}
X-Store-Id         : {{STORE_ID}}
```

```
X-Session-Id      : {{GUEST_SESSION_ID}}
X-Device-Id       : {{DEVICE_ID}}

OPTIONAL:

X-Device-Type     : mobile | tablet | desktop
X-App-Version     : 2.1.0  (for mobile apps)
X-Platform        : ios | android | web
Accept-Language   : en-US
X-Currency        : USD
X-Request-Id      : {{UNIQUE_REQUEST_ID}}  (for tracing)

```

- **Request Headers** Logged In User**:**

```
REQUIRED:
──────────────────────────────────────────────────────────────────────
Content-Type      : application/json
Authorization     : Bearer {{ACCESS_TOKEN}}
X-Tenant-Id       : {{TENANT_ID}}
X-Store-Id        : {{STORE_ID}}
X-Device-Id       : {{DEVICE_ID}}

OPTIONAL (Profile System):
──────────────────────────────────────────────────────────────────────
X-Profile-Id      : {{ACTIVE_PROFILE_ID}}  (shortcut for some APIs)

OPTIONAL (General):
──────────────────────────────────────────────────────────────────────
X-Device-Type     : mobile | tablet | desktop
X-App-Version     : 2.1.0
X-Platform        : ios | android | web
Accept-Language   : en-US
X-Currency        : USD
X-Request-Id      : {{UNIQUE_REQUEST_ID}}    (For tracing)
```

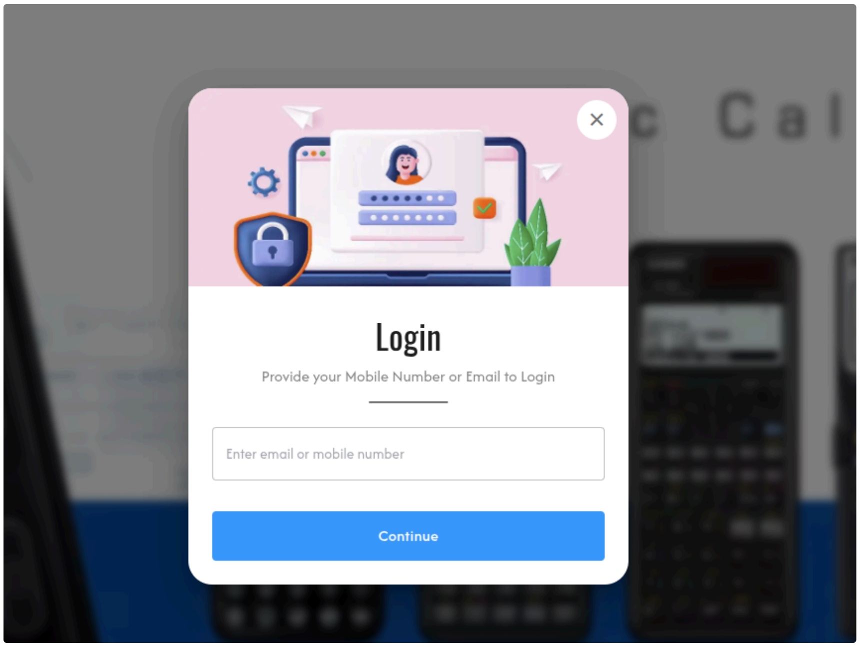
3. Environment & Network

- **API Base URL:**
  - All endpoints are relative to the environment's base URL (e.g., `https://api.unizap.ai`).

Login/Register/Forgot Password Flow

The authentication system supports flexible login options allowing users to authenticate using either their mobile number or email address or social Account.

- **Dual Authentication Methods:** Users can choose between mobile number or email for login
- **Session Management:** Secure session tokens are generated upon successful authentication



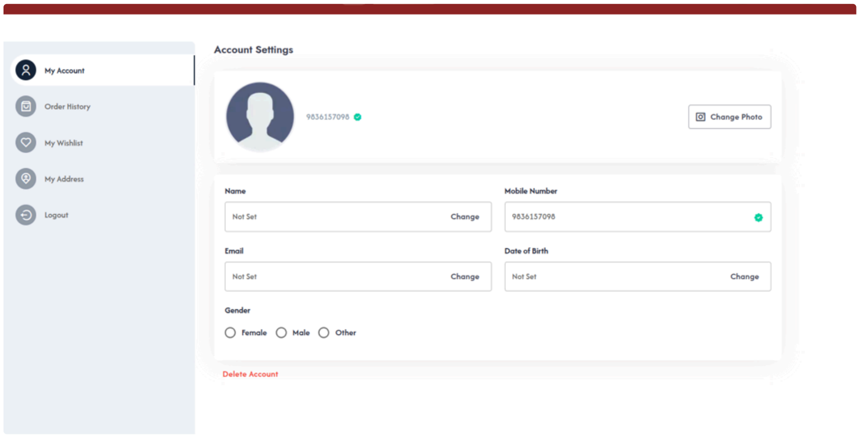
Login

Provide your Mobile Number or Email to Login

Method	Endpoint	
POST	/login	User Login API
POST	/register	Register a New User API
POST	/reset-password	Forgotten Password Reset API
POST	/send-otp	Send OTP API

Customer Account Detail, Account Update, Change Password, Logout, Deactivate Flow

This section outlines the workflow for customers to manage their account details, update personal information, change their password, and securely log out.



Account Settings

9836157098

Name: Not Set

Mobile Number: 9836157098

Email: Not Set

Date of Birth: Not Set

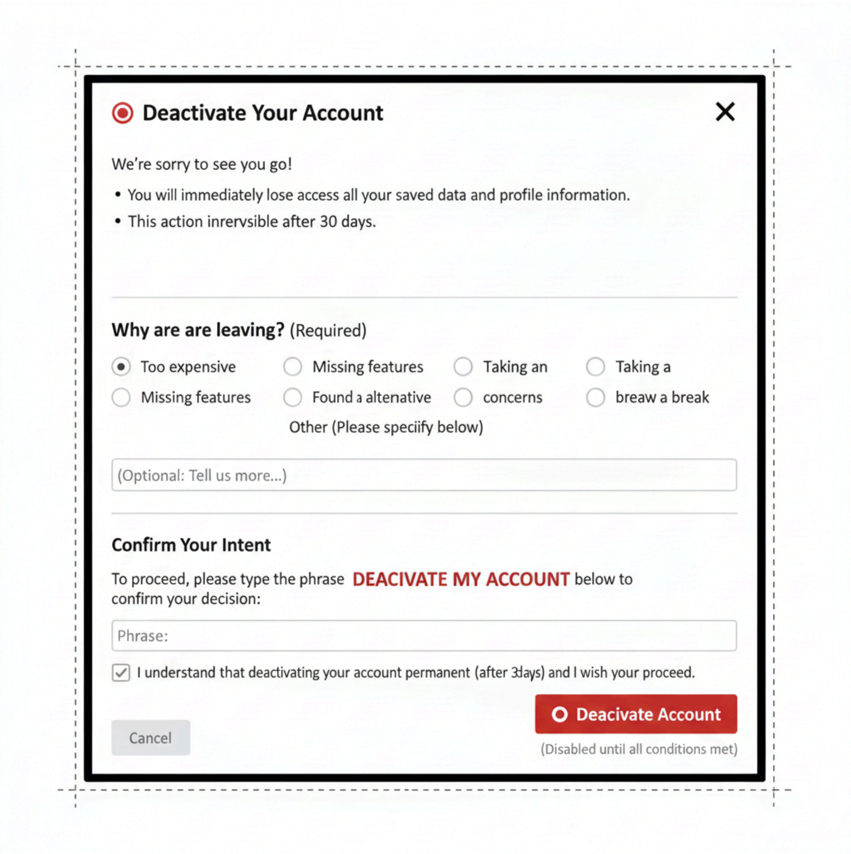
Gender: ○ Female ○ Male ○ Other

Deactivate Account

Users land on the Account Settings page and, once they click on Delete/Disable Account, the following flow will start.

Step	Action	Button State

Step 1	User selects a reason for leaving.	**Deactivate Account** (Still Disabled)
Step 2	User enters their password.	**Deactivate Account** (Still Disabled)
Step 3	User checks the final confirmation box.	**Deactivate Account** (Enabled, Red/Destructive Color)



Deactivate Your Account ✕

We're sorry to see you go!

- You will immediately lose access all your saved data and profile information.
- This action inrervsible after 30 days.

Why are are leaving? (Required)

● Too expensive ○ Missing features ○ Taking an ○ Taking a
○ Missing features ○ Found a altenative ○ concerns ○ breaw a break
Other (Please speciify below)

(Optional: Tell us more...)

Confirm Your Intent

To proceed, please type the phrase **DEACIVATE MY ACCOUNT** below to confirm your decision:

Phrase:

☑ I understand that deactivating your account permanent (after 3days) and I wish your proceed.

(Disabled until all conditions met)

Method	Endpoint	
GET	/account	Get Logged In User Detail API
PUT	/account	Update Logged In User Detail API
PUT	/password	Change Password API
DELETE	/logout	User Logout API
POST	/deactivate	Deactivate Account API

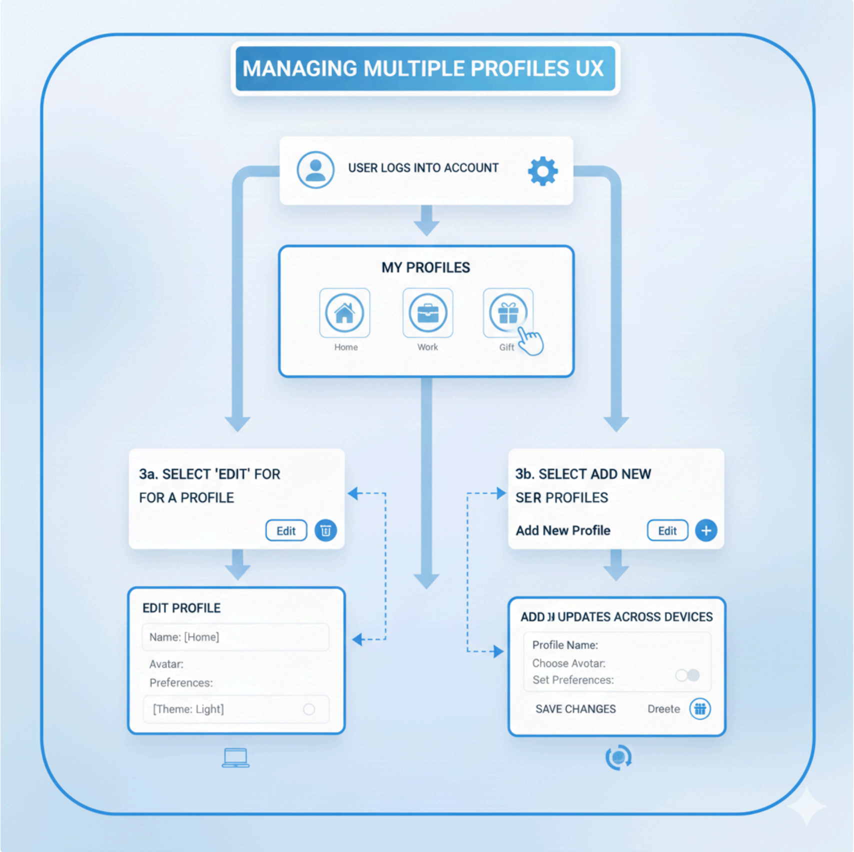
Multiple Profile Management Flow

This flow illustrates how a system can manage different user profiles (e.g., Home, Work, Gift) under a single logged-in user account to tailor the experience.

1. **User Logs In:** The user authenticates their account.

2. **Profile Selector Appears:** If the user has multiple saved profiles (like Home, Office, Gift), a selector prompt appears immediately after login asking: "Who's shopping today?"
3. **User Clicks a Profile:** The user selects one of the profiles (e.g., 'Home').
4. **API Call:** The User Interface sends a request to the backend API (e.g., `POST /profiles/select`) to register the chosen profile.
5. **Store Active Profile in App State:** The application stores the selected profile ID in its local state, often tied to a device identifier or session.
6. **Update UI:** The application's UI updates instantly—the header avatar, default settings, and recommendations change to reflect the chosen profile's preferences.

This pattern ensures that a user can maintain separate, personalized shopping experiences (e.g., different addresses, payment methods, and recommendation sets) without needing to log in and out of different accounts.



Method	Endpoint	
POST	/profiles	Create new profile API
GET	/profiles	Get all profiles API
GET	/profiles/{{profile_id}}	Get profile by id API
PUT	/profiles/{{profile_id}}	Update profile API

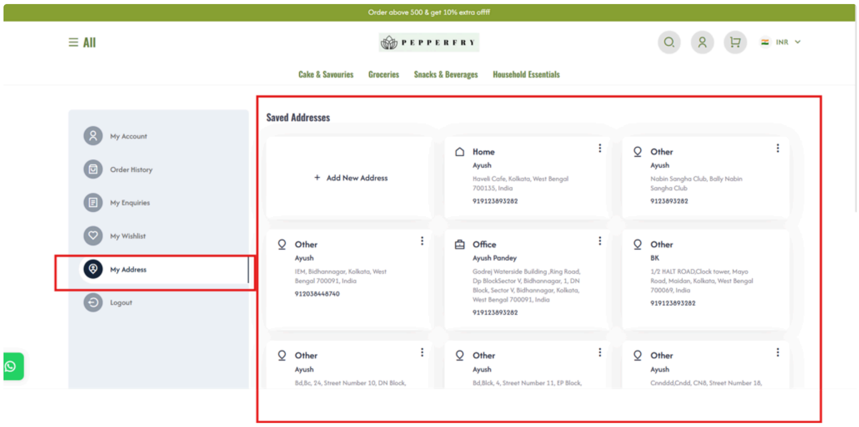
DELETE	/profiles/{{profile_id}}	Delete profile API
POST	/profiles/{{profile_id}}/set-default	Set default profile API
GET	/profiles/default	Get default profile API
POST	/profiles/select	Select profile for session API
GET	/profiles/active	Get current active profile API

Address Management Flow

Get Saved Addresses

This endpoint is used to retrieve all saved delivery addresses associated with the user's account. It returns a complete list of addresses with labels (Home, Office, Other), contact details, and full address information.

This includes: address type/label, recipient name, complete address with pincode, phone number, default address flag, and unique identifier for each address.



Saved Addresses

+ Add New Address

Home
Ayush
Haveli Cafe, Kolkata, West Bengal 700135, India
919123893282

Other
Ayush
Nabin Sangha Club, Bally Nabin Sangha Club
9123893282

Other
Ayush
IEM, Bidhannagar, Kolkata, West Bengal 700091, India
912038448740

Office
Ayush Pandey
Godrej Waterside Building ,Ring Road, Dp BlockSector V, Bidhannagar, 1, DN Block, Sector V, Bidhannagar, Kolkata, West Bengal 700091, India
919123893282

Other
BK
1/2 HALT ROAD,Clock tower, Mayo Road, Maidan, Kolkata, West Bengal 700069, India
919123893282

Other
Ayush
Bd,Bc, 24, Street Number 10, DN Block,

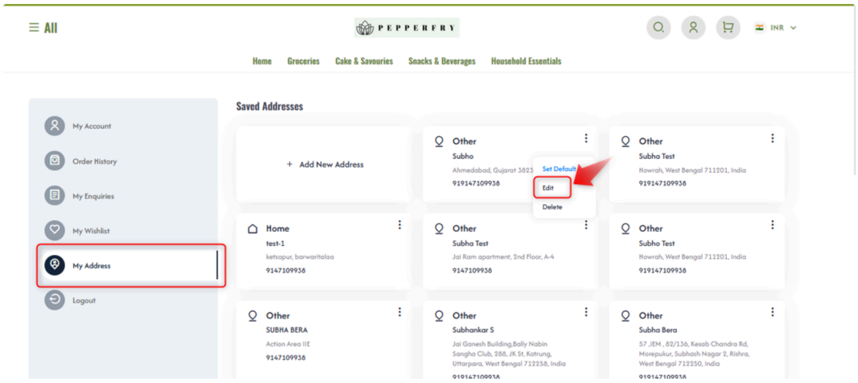
Other
Ayush
Bd,Blck, 4, Street Number 11, EP Block,

Other
Ayush
Cnnddd,Cndd, CN8, Street Number 18,

Method	Endpoint	
GET	/addresses	Get All Address API

Get Single Address

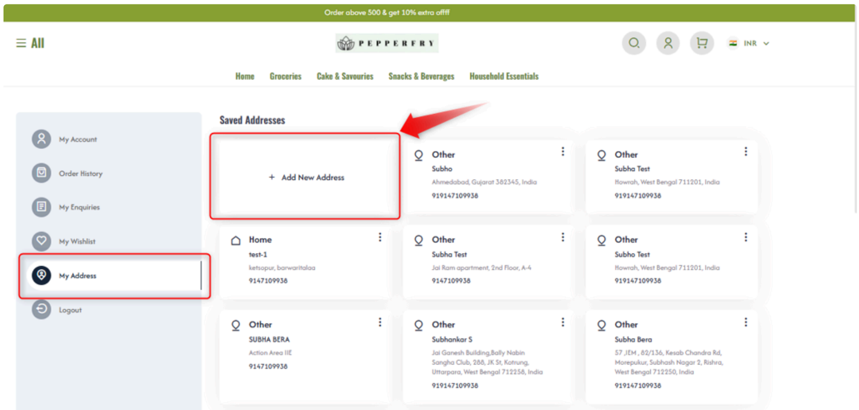
This endpoint is used to retrieve details of a specific saved address. Useful when editing an address or displaying full address details in a modal/form.



Method	Endpoint	
GET	/addresses/{address_id}	Get Address Details API

Add New Address

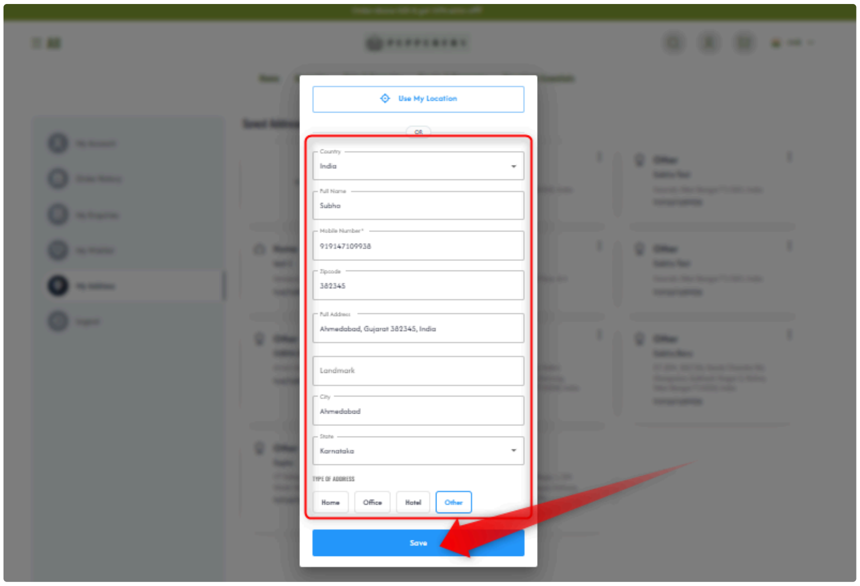
This endpoint is used to save a new delivery address to the user's account. Users can add multiple addresses with different labels (Home, Office, Other) for convenient selection during checkout.



Method	Endpoint	
POST	/addresses	Create address API

Update Address

This endpoint is used to modify an existing saved address. Users can update any address details, including recipient name, address lines, contact information, or change the address type/label.



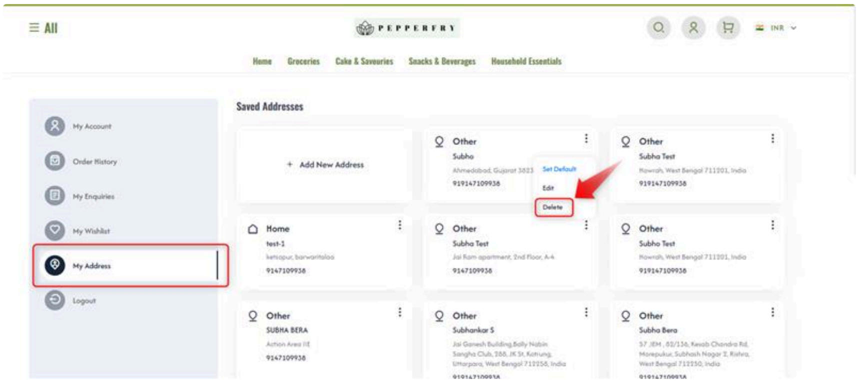
Country: India
Full Name: Subho
Mobile Number*: 919147109938
Zipcode: 382345
Full Address: Ahmedabad, Gujarat 382345, India
Landmark
City: Ahmedabad
State: Karnataka
TYPE OF ADDRESS: Home Office Hotel [✓ Other]

Method	Endpoint	
PUT	/addresses/{address_id}	Update address API

Delete Address

This endpoint is used to permanently remove a saved address from the user's account. This action cannot be undone, and users are typically shown a confirmation dialog before deletion.

This includes: permanent removal of the address from the database, validation should be there to prevent deletion of the default address in use, and automatic reassignment of the default flag if needed.



Saved Addresses

Other
Subho
Ahmedabad, Gujarat 3823
919147109938

Other
Subha Test
Howrah, West Bengal 711201, India
919147109938

Home
test-1
keshtopur, barwaritalaa
9147109938

Other
Subha Test
Jai Ram apartment, 2nd Floor, A-4
9147109938

Other
Subha Test
Howrah, West Bengal 711201, India
919147109938

Other
SUBHA BERA
Action Area IIE
9147109938

Other
Subhankar S
Jai Ganesh Building,Bally Nabin Sangha Club, 288, JK St, Kotrung, Uttarpara, West Bengal 712258, India
919147109938

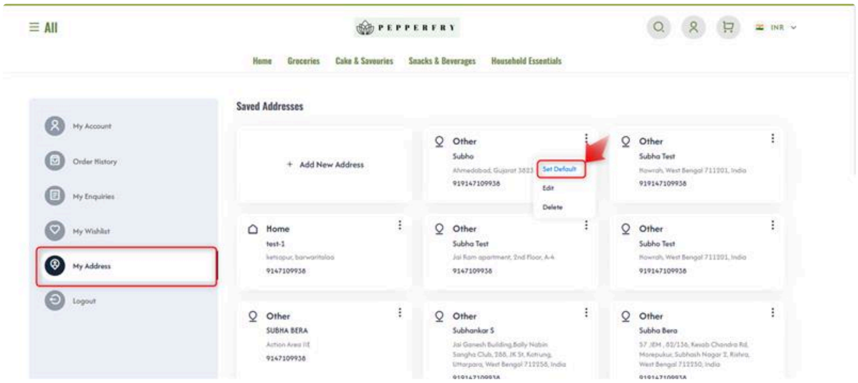
Other
Subha Bera
57 ,JEM , 82/136, Kesab Chandra Rd, Morepukur, Subhash Nagar 2, Rishra, West Bengal 712250, India
919147109938

Method	Endpoint	
DELETE	/addresses/{address_id}	Delete address API

Set Default Address

This endpoint is used to mark a specific address as the default delivery address. The default address is automatically pre-selected during checkout for user convenience.

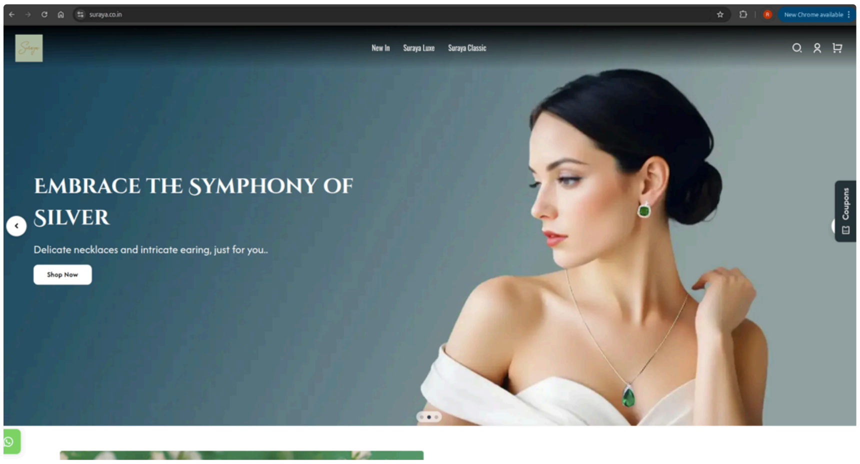
This includes: updating default flag, removing default flag from previous default address (only one default allowed), and immediate reflection across all user sessions.

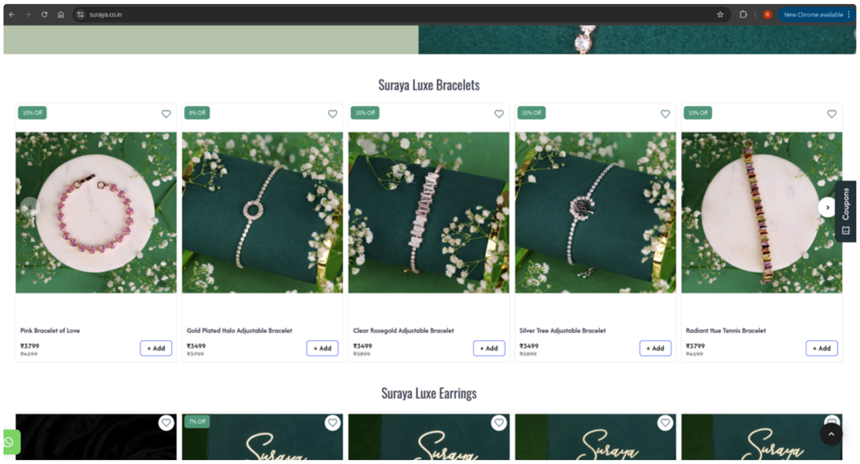


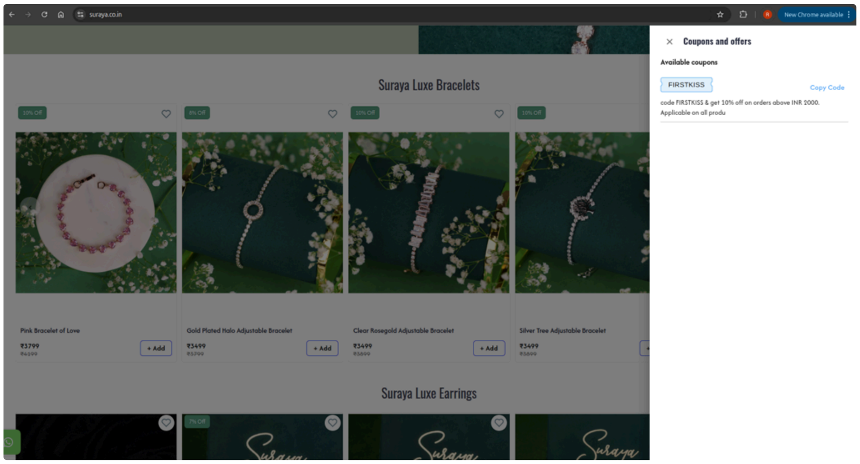
Method	Endpoint	
PATCH	/addresses/{address_id}/set-default	Set default API

Home Page

The Home Page acts as the primary landing interface, displaying essential store information, product categories, and, optionally, a featured coupon section. Primary data to populate homepage will be always cached in the cloud file storage, for faster initial page loads.


suraya.co.in
New Chrome available
New In
Suraya Luxe
Suraya Classic
EMBRACE THE SYMPHONY OF SILVER
Delicate necklaces and intricate earing, just for you..
Shop Now
Coupons



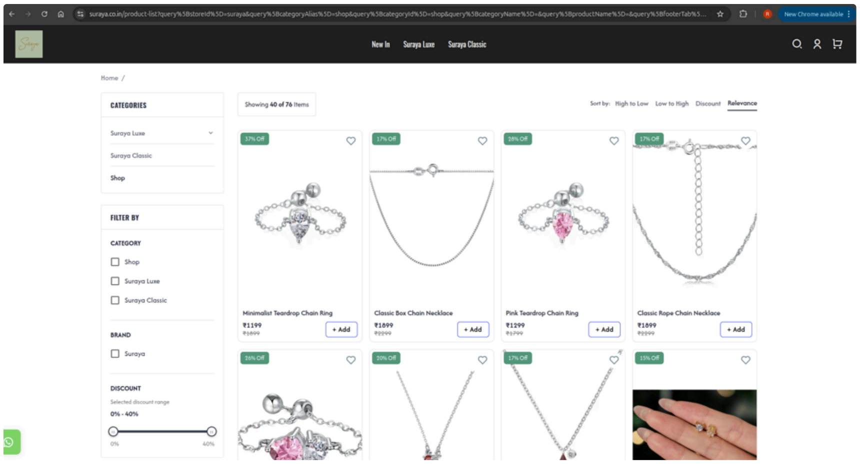


code FIRSTKISS & get 10% off on orders above INR 2000. Applicable on all produ

Method	Endpoint	
CDN/FILE	{{domain.com}}/homepage.json	Get cached data from CDN/FILE JSON
GET	/storefront/info	**IGNORE, Details of Stores and Domains API
POST	/categories/search	**IGNORE, Get List of Categories with Products API
GET	/coupons	**IGNORE, Get List of coupons for a store API
POST	/stores/search	The store list and search allow clients to discover stores. API

Product List Page

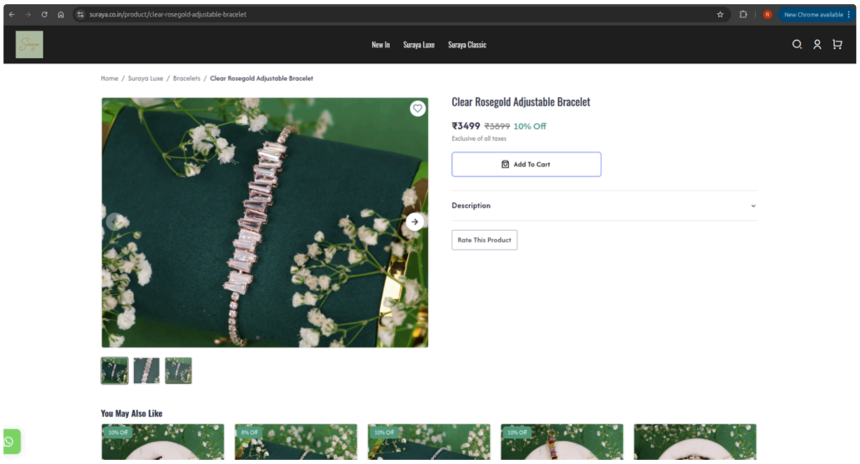
The Product List Page is designed to display a curated collection of products, typically accessed by category selection or search results. It facilitates product discovery by offering robust searching and filtering capabilities.



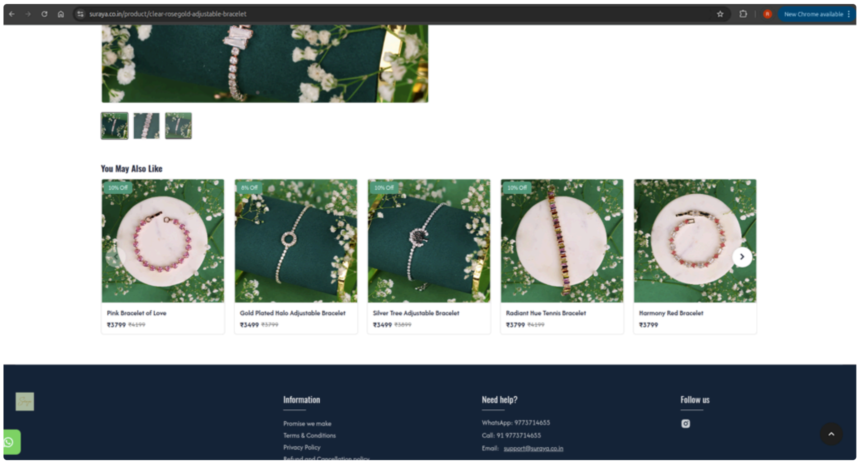
Method	Endpoint	
POST	/product/search	Product search/filter/sort feature API
GET	/categories/filter	For plotting left side categories filter API

Product Detail Page

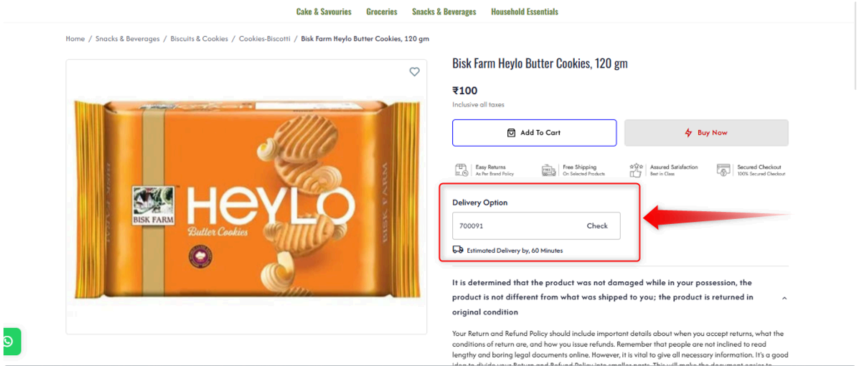
The Product Detail Page provides a comprehensive view of a single product, allowing customers to make an informed purchasing decision. It also includes sections for cross-selling and viewing history.



Method	Endpoint	
GET	/product/:slug	Get product detail by product slug API



Method	Endpoint	
GET	/product/search (suggested products)	Get suggested product list API
GET	/product/recent_view	Get list of recently viewed products API

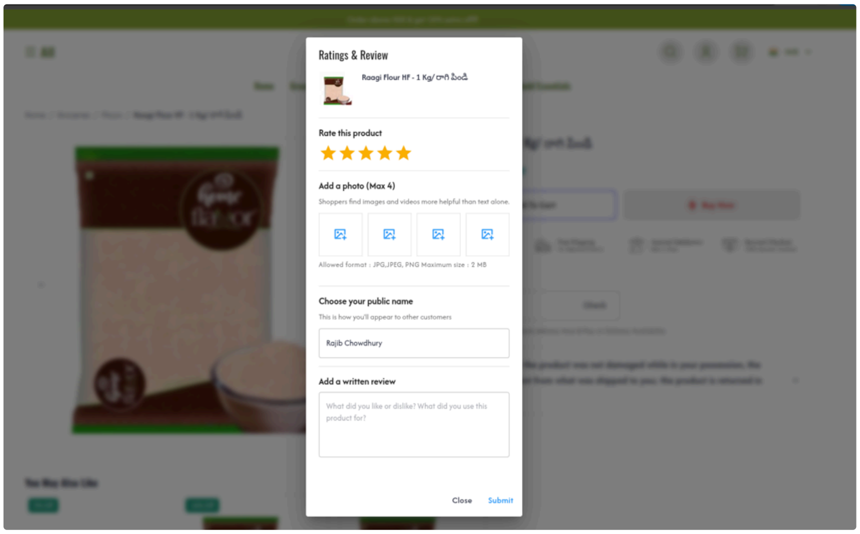


It is determined that the product was not damaged while in your possession, the product is not different from what was shipped to you; the product is returned in original condition

Your Return and Refund Policy should include important details about when you accept returns, what the conditions of return are, and how you issue refunds. Remember that people are not inclined to read lengthy and boring legal documents online. However, it is vital to give all necessary information. It's a good idea to divide your Return and Refund Policy into smaller parts. This will make the document easier to

Method	Endpoint	
POST	/addresses/serviceability	Get product serviceability by pincode API

Submit Rating/Reviews for Product



Ratings & Review

Raagi Flour HF - 1 Kg/ రాగి పిండి

Rate this product

★★★★★

Add a photo (Max 4)

Shoppers find images and videos more helpful than text alone.

Allowed format : JPG,JPEG, PNG Maximum size : 2 MB

Choose your public name

This is how you'll appear to other customers

Rajib Chowdhury

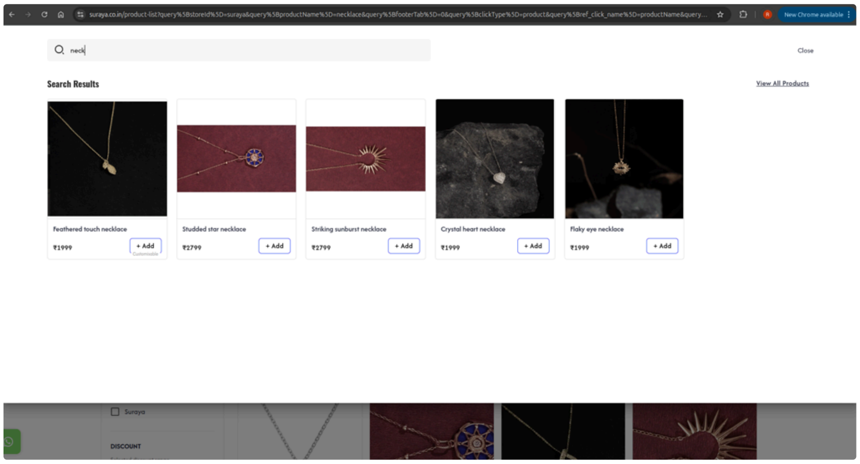
Add a written review

What did you like or dislike? What did you use this product for?

Method	Endpoint	
POST	/reviews	Submit product review API

Product Search/Autocomplete

This flow focuses on the functionality where users input a search query, and the system responds with matching products, often providing suggestions (autocomplete).



suraya.co.in/product-list?query%5BstoreId%5D=suraya&query%5BproductName%5D=necklace&query%5BfooterTab%5D=0&query%5BclickType%5D=product&query%5Bref_click_name%5D=productName&query...

neck

Search Results

Feathered touch necklace	Studded star necklace	Striking sunburst necklace	Crystal heart necklace	Flaky eye necklace
₹1999	₹2799	₹2799	₹1999	₹1999

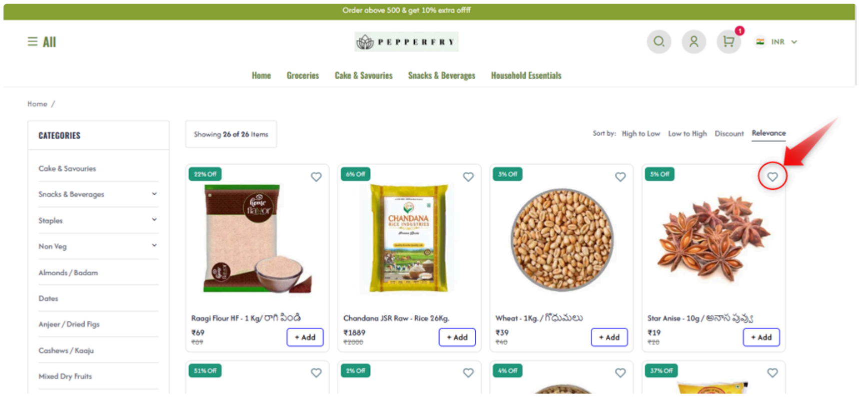
Method	Endpoint	
GET	/product/search	Product Search/Autocomplete API

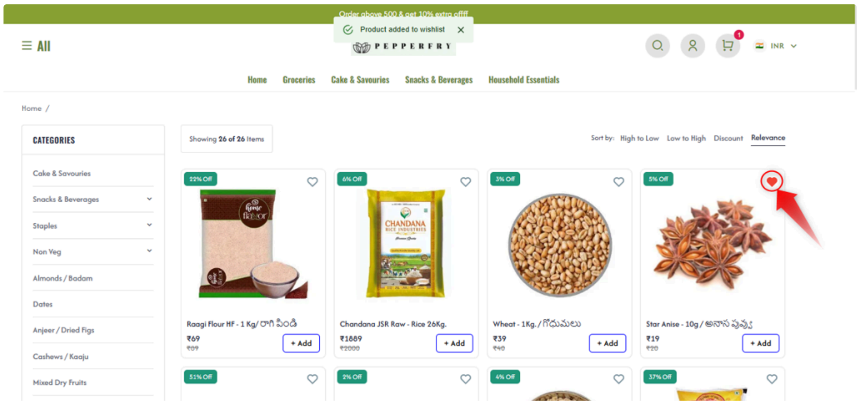
Manage Wishlist

Add/Remove to Wishlist

This endpoint is used to add or remove products from the user's wishlist with a single action. It acts as a toggle button - if the product is already in the wishlist, it removes it; if not, it adds it.

This includes: automatic detection of the current wishlist state, instant add/remove action, and confirmation of the action performed (added or removed).



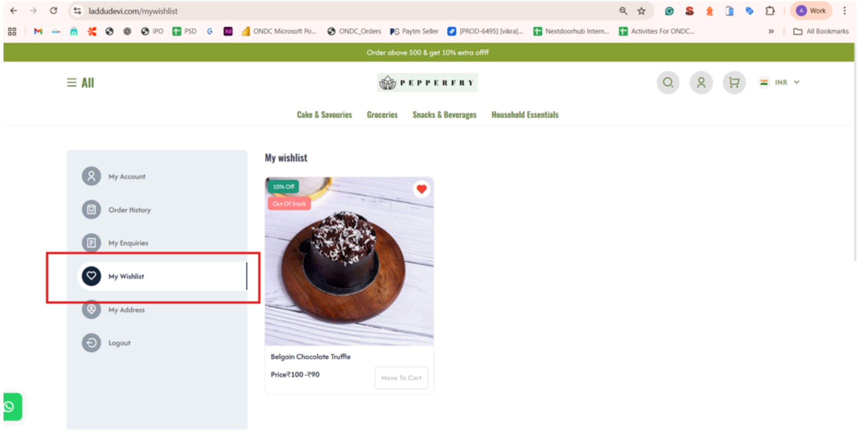

Product added to wishlist

Method	Endpoint	
POST	/wishlist/toggle	Add and remove products in the wishlist API

Get Wish listed items

This endpoint is used to retrieve the complete list of all products saved in the user's wishlist. It returns detailed product information, including current prices, availability status, discounts, and images.

This includes: product details (name, brand, price), current stock status, discount information, product images, ratings, total item count, and the date each item was added to the wishlist.



My wishlist

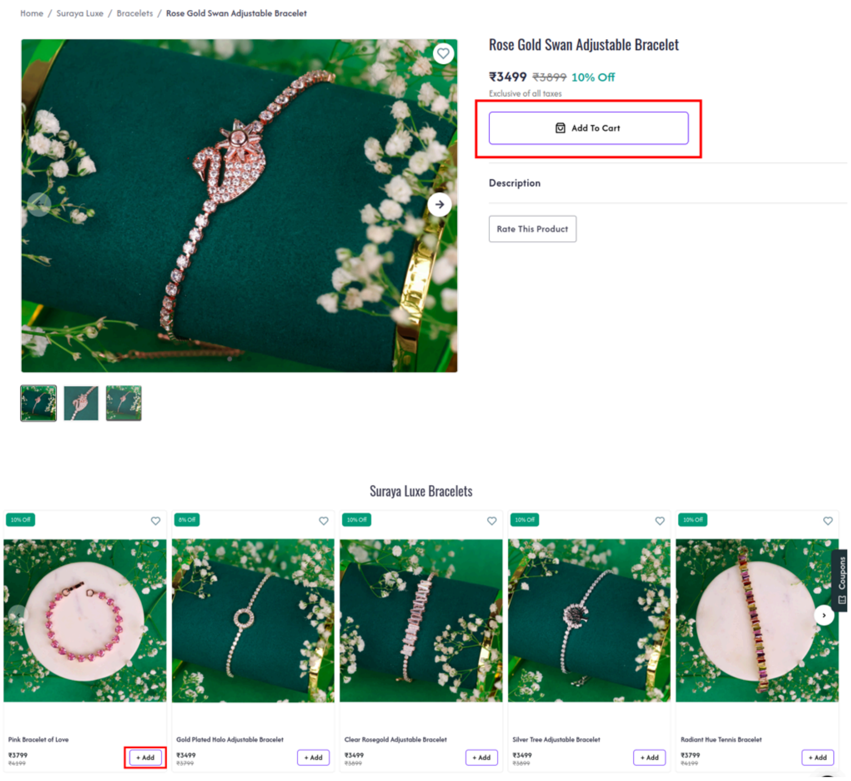
Belgain Chocolate Truffle

Price₹100 -₹90

Method	Endpoint	
GET	/wishlist	Get wishlist API

Add/Remove Cart Items regular Flow

The core functionality for managing the contents of the shopping cart is handled through a single, versatile endpoint. This flow covers both adding new products and modifying the quantity or options of items already in the cart.



Rose Gold Swan Adjustable Bracelet

₹3499 ~~₹3899~~ 10% Off

Exclusive of all taxes

Suraya Luxe Bracelets

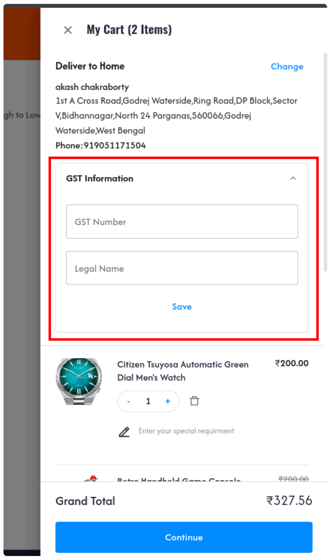
Pink Bracelet of Love	₹3799	~~₹4199~~
Gold Plated Halo Adjustable Bracelet	₹3499	~~₹3799~~
Clear Rosegold Adjustable Bracelet	₹3499	~~₹3899~~
Silver Tree Adjustable Bracelet	₹3499	~~₹3899~~
Radiant Hue Tennis Bracelet	₹3799	~~₹4199~~

Method	Endpoint	
POST	/cart/items	Add/Remove Cart Items API

Cart Params

This section details the endpoint used to retrieve all dynamic options and required parameters necessary for a user to configure their cart before proceeding to checkout.

Retrieves a comprehensive payload containing all configurable options and fields required during the checkout configuration stage, including:
• **delivery_options**: Available delivery methods and slots.
• **pickup_points**: List of locations where the order can be picked up.
• **tipping_options**: Predefined or custom tipping values.
• **gift_wrap_options**: Available gift wrapping choices.
• **payment_options**: Supported payment methods (e.g., Prepaid, Cash on Delivery, Wallet).
• **checkout_fields**: Additional fields required for order completion (e.g., tax IDs, specific notes).



My Cart (2 Items)

Deliver to Home Change

akash chakraborty
1st A Cross Road,Godrej Waterside,Ring Road,DP Block,Sector V,Bidhannagar,North 24 Parganas,560066,Godrej Waterside,West Bengal
Phone:919051171504

GST Information

GST Number

Legal Name

Save

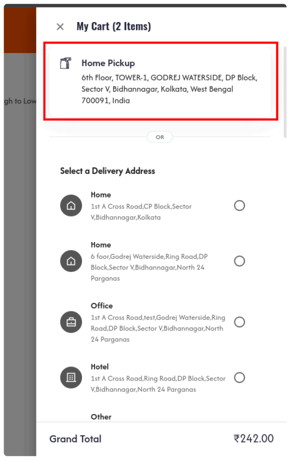
Citizen Tsuyosa Automatic Green Dial Men's Watch ₹200.00

- 1 +

Enter your special requirment

Grand Total ₹327.56

Continue



My Cart (2 Items)

Home Pickup
6th Floor, TOWER-1, GODREJ WATERSIDE, DP Block, Sector V, Bidhannagar, Kolkata, West Bengal 700091, India

OR

Select a Delivery Address

Home
1st A Cross Road,CP Block,Sector V,Bidhannagar,Kolkata ○

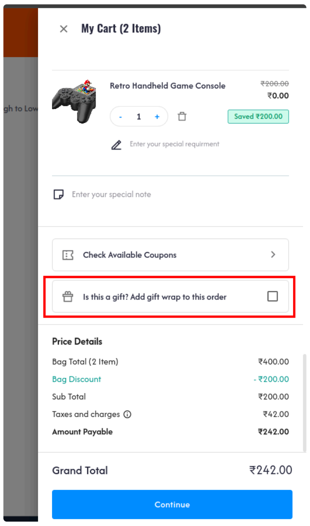
Home
6 foor,Godrej Waterside,Ring Road,DP Block,Sector V,Bidhannagar,North 24 Parganas ○

Office
1st A Cross Road,test,Godrej Waterside,Ring Road,DP Block,Sector V,Bidhannagar,North 24 Parganas ○

Hotel
1st A Cross Road,Ring Road,DP Block,Sector V,Bidhannagar,North 24 Parganas ○

Other

Grand Total ₹242.00



My Cart (2 Items)

Retro Handheld Game Console ~~₹200.00~~ ₹0.00

- 1 + Saved ₹200.00

Enter your special requirment

Enter your special note

Check Available Coupons

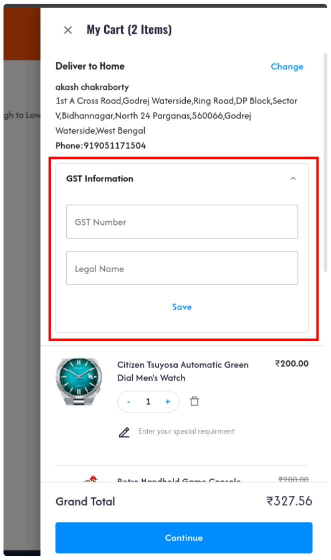
Is this a gift? Add gift wrap to this order □

Price Details

Bag Total (2 Item)	₹400.00
Bag Discount	- ₹200.00
Sub Total	₹200.00
Taxes and charges ⓘ	₹42.00
Amount Payable	**₹242.00**

Grand Total ₹242.00

Continue



My Cart (2 Items)

Deliver to Home

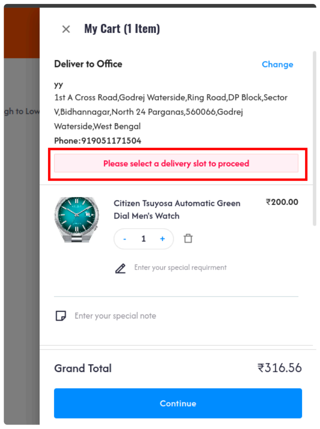
akash chakraborty
1st A Cross Road,Godrej Waterside,Ring Road,DP Block,Sector V,Bidhannagar,North 24 Parganas,560066,Godrej Waterside,West Bengal
Phone:919051171504

GST Information

Citizen Tsuyosa Automatic Green Dial Men's Watch ₹200.00

Retro Handheld Game Console ~~₹900.00~~

Grand Total ₹327.56



My Cart (1 Item)

Deliver to Office

yy
1st A Cross Road,Godrej Waterside,Ring Road,DP Block,Sector V,Bidhannagar,North 24 Parganas,560066,Godrej Waterside,West Bengal
Phone:919051171504

Please select a delivery slot to proceed

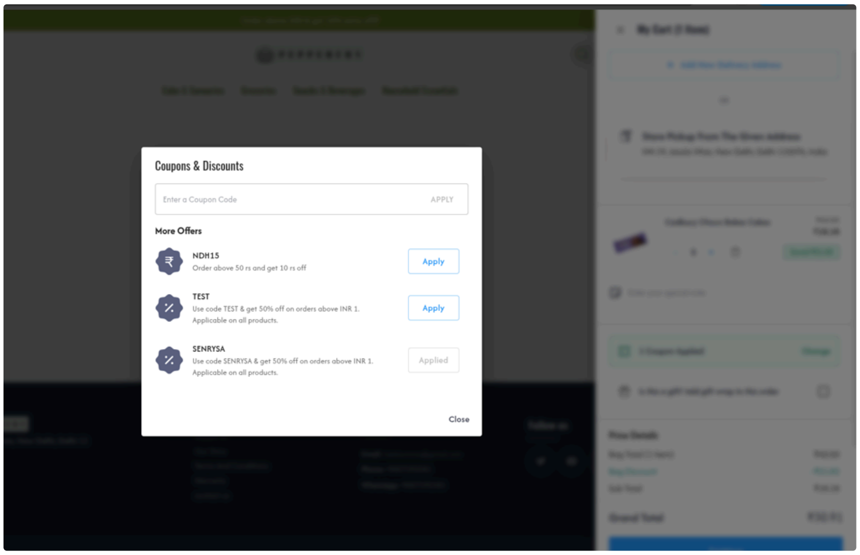
Citizen Tsuyosa Automatic Green Dial Men's Watch ₹200.00

Grand Total ₹316.56

Method	Endpoint	
GET	/cart/params-options	Retrieve all dynamic options for checkout API

Get Available Coupons List

Retrieves an array of coupon objects. Each object contains details such as the coupon code, discount value (percentage or fixed amount), validity dates, minimum purchase requirements, and applicable categories.



Coupons & Discounts

More Offers

NDH15
Order above 50 rs and get 10 rs off

TEST
Use code TEST & get 50% off on orders above INR 1. Applicable on all products.

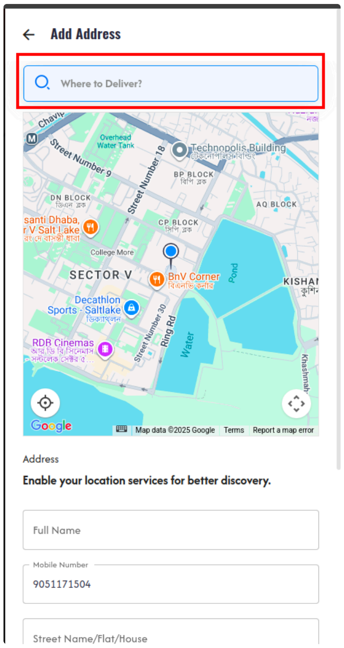
SENRYSA
Use code SENRYSA & get 50% off on orders above INR 1. Applicable on all products.

Method	Endpoint	
GET	/coupons	Fetch entire coupon list available API
GET	/coupons?cart_id={{cart_id}}	Fetch coupon list applicable to cart API

Update Cart

This crucial step in the cart flow is used to apply all high-level modifications, selections, and preferences that affect the total cost and logistics of the order before final checkout. This is typically done through a single request after the user has configured their preferences.

Updates the cart with critical, often interconnected, parameters. This single endpoint handles applying all selected options:
• **coupons**: Apply or remove promotional codes.
• **address**: Set the shipping address for delivery.
• **tips**: Specify a tip amount for the service staff/delivery personnel.
• **delivery_option**: Select the desired delivery method (e.g., standard, express).
• **delivery_preference (slot)**: Select a specific date/time window for delivery.
• **pickup_point**: Specify a location for self-pickup (if applicable).
• **payment_method**: Choose the payment method to be used for the order.
• **gift_wrap**: Select the gift wrapping option.
• **special_instructions**: Add any final notes or requests for the order or delivery.



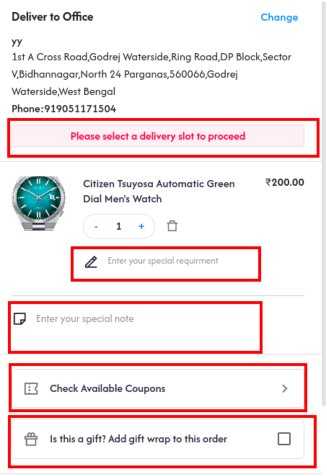
Address

Enable your location services for better discovery.

Full Name

Mobile Number
9051171504

Street Name/Flat/House



Deliver to Office Change

yy
1st A Cross Road,Godrej Waterside,Ring Road,DP Block,Sector V,Bidhannagar,North 24 Parganas,560066,Godrej Waterside,West Bengal
Phone:919051171504

Please select a delivery slot to proceed

Citizen Tsuyosa Automatic Green Dial Men's Watch ₹200.00

- 1 +

Enter your special requirment

Enter your special note

Check Available Coupons ›

Is this a gift? Add gift wrap to this order □

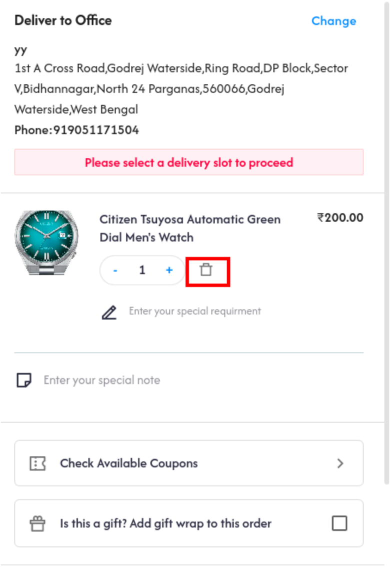
Method	Endpoint	

PUT	/cart	Updates the cart with critical, often interconnected, parameters API

Delete Cart

Note: As mentioned previously, if the cart only contains one item, deleting that last item via the `POST /cart/items` endpoint (by setting its quantity to zero) will often trigger an internal deletion of the cart, but this explicit `DELETE /cart` endpoint provides a direct way to achieve the same result.

Deletes the entire shopping cart. This API is called when a user wants to empty the cart completely.



Deliver to Office

yy
1st A Cross Road,Godrej Waterside,Ring Road,DP Block,Sector V,Bidhannagar,North 24 Parganas,560066,Godrej Waterside,West Bengal
Phone:919051171504

Please select a delivery slot to proceed

Citizen Tsuyosa Automatic Green Dial Men's Watch ₹200.00

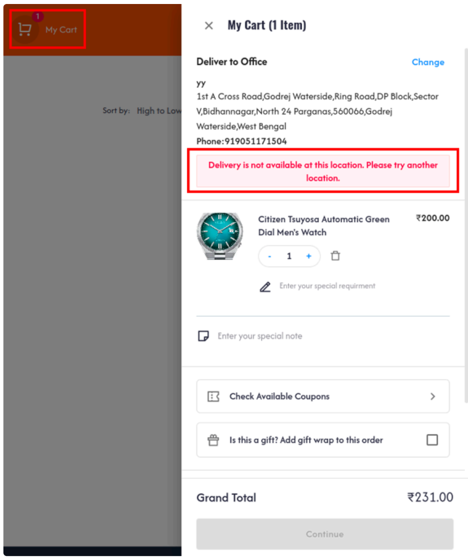
Change
- 1 +
Enter your special requirment
Enter your special note
Check Available Coupons
Is this a gift? Add gift wrap to this order

Method	Endpoint	
DELETE	/cart	Deletion of the entire cart API

Get Cart Details

This endpoint is used to retrieve the current and most up-to-date state of the user's shopping cart, including calculated totals, applied discounts, and currently selected options.

This includes: the list of items, quantities, subtotal, taxes, shipping costs, applied coupon discounts, tips, and the final grand total.



My Cart (1 Item)

Deliver to Office

yy
1st A Cross Road,Godrej Waterside,Ring Road,DP Block,Sector V,Bidhannagar,North 24 Parganas,560066,Godrej Waterside,West Bengal
Phone:919051171504

Delivery is not available at this location. Please try another location.

Citizen Tsuyosa Automatic Green Dial Men's Watch ₹200.00

Enter your special requirment

Enter your special note

Is this a gift? Add gift wrap to this order □

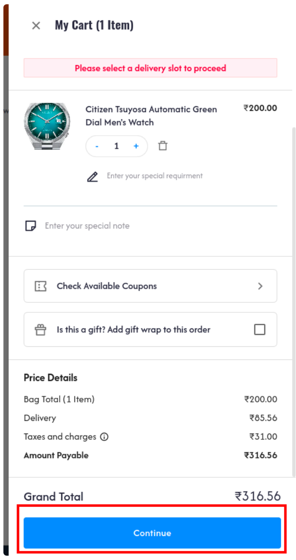
Grand Total ₹231.00

Method	Endpoint	
GET	/cart	Retrieves the entire current state of the shopping cart API

Cart Checkout and Place Order using Payment Gateway

This final step in the shopping cart process converts the finalized cart into a confirmed order. This action typically initiates payment processing (if required) and creates a record of the purchase.

This action validates all necessary information (address, payment, etc.), finalizes the transaction, and returns the order confirmation details.



My Cart (1 Item)

Please select a delivery slot to proceed

Citizen Tsuyosa Automatic Green Dial Men's Watch ₹200.00

Enter your special requirment

Enter your special note

Is this a gift? Add gift wrap to this order □

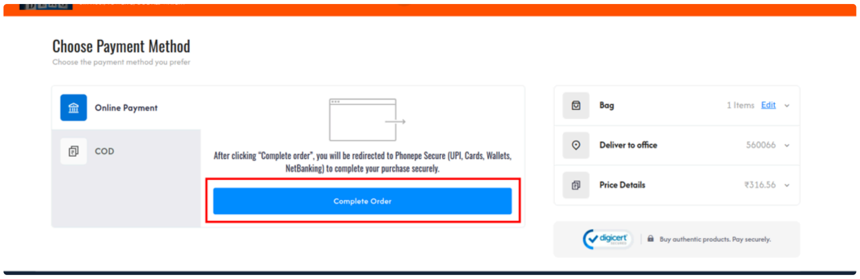
Price Details

Bag Total (1 Item)	₹200.00
Delivery	₹85.56
Taxes and charges ⓘ	₹31.00
Amount Payable	**₹316.56**

Grand Total ₹316.56

Step 1

Select, payment method as Online Payment and place an order



Choose Payment Method

Choose the payment method you prefer

Online Payment

COD

After clicking "Complete order", you will be redirected to Phonepe Secure (UPI, Cards, Wallets, NetBanking) to complete your purchase securely.

Complete Order

Bag	1 Items	Edit
Deliver to office	560066	
Price Details	₹316.56	

Buy authentic products. Pay securely.

Method	Endpoint	
POST	/cart/place-order	Executes the checkout process using the currently configured cart API

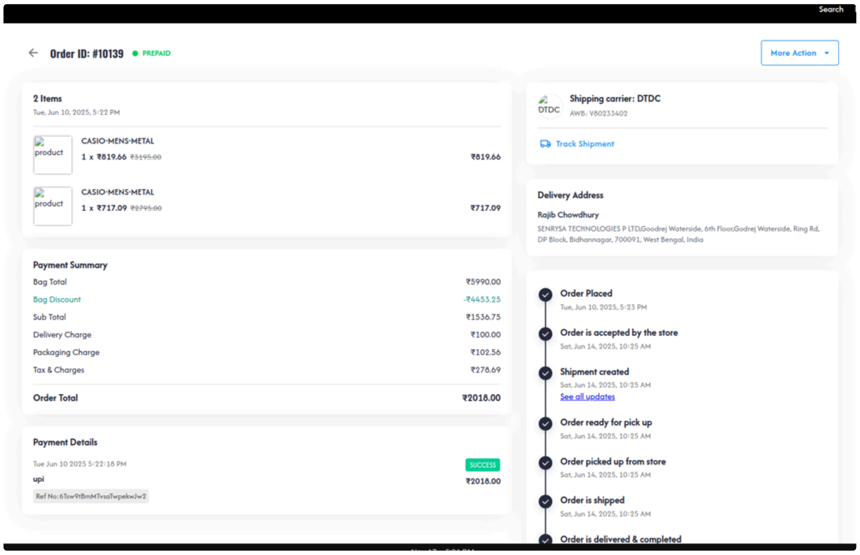
Step 2

Once redirected back from payment gateway with success response, call the status check API to check the cart to order conversion response.

Method	Endpoint	
GET	/cart/{{cart_id}}/place-order/status	Get order place status API

Step 3

Once success open the order detail page



Order ID: #10139 PREPAID

2 Items

Tue, Jun 10, 2025, 5:22 PM

CASIO-MENS-METAL	1 x ₹819.66 ~~₹3195.00~~	₹819.66
CASIO-MENS-METAL	1 x ₹717.09 ~~₹2795.00~~	₹717.09

Payment Summary

Bag Total	₹5990.00
Bag Discount	-₹4453.25
Sub Total	₹1536.75
Delivery Charge	₹100.00
Packaging Charge	₹102.56
Tax & Charges	₹278.69
Order Total	₹2018.00

Payment Details

Tue Jun 10 2025 5:22:18 PM

upi

Ref No:6Tsw9tBmMTvsaTwpekwJw2

SUCCESS

₹2018.00

Shipping carrier: DTDC

AWB: V80233402

Track Shipment

Delivery Address

Rajib Chowdhury

SENRYSA TECHNOLOGIES P LTD,Goodrej Waterside, 6th Floor,Godrej Waterside, Ring Rd, DP Block, Bidhannagar, 700091, West Bengal, India

Order Placed
Tue, Jun 10, 2025, 5:23 PM

Order is accepted by the store
Sat, Jun 14, 2025, 10:25 AM

Shipment created
Sat, Jun 14, 2025, 10:25 AM
See all updates

Order ready for pick up
Sat, Jun 14, 2025, 10:25 AM

Order picked up from store
Sat, Jun 14, 2025, 10:25 AM

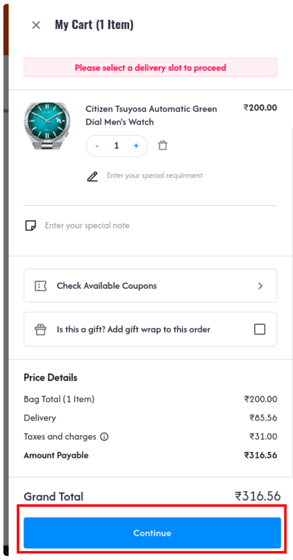
Order is shipped
Sat, Jun 14, 2025, 10:25 AM

Order is delivered & completed

Method	Endpoint	
GET	/orders/{{order_id}}	Get order details by id API

Cart Checkout and Place Order using COD

When the cart has been previously updated to select **Cash on Delivery** as the `payment_method`, this endpoint converts the cart into a confirmed order without initiating an immediate online payment transaction.



My Cart (1 Item)

Please select a delivery slot to proceed

Citizen Tsuyosa Automatic Green Dial Men's Watch ₹200.00

Enter your special requirment

Enter your special note

Check Available Coupons

Is this a gift? Add gift wrap to this order □

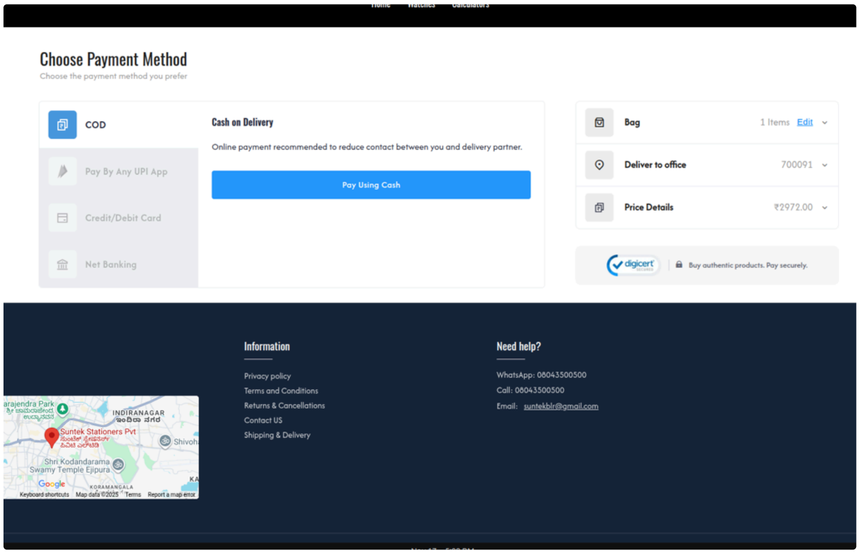
Price Details

Bag Total (1 Item)	₹200.00
Delivery	₹85.56
Taxes and charges	₹31.00
Amount Payable	₹316.56

Grand Total ₹316.56

Step 1

Select, payment method as COD Payment and place order



Choose Payment Method

Choose the payment method you prefer

Cash on Delivery

Online payment recommended to reduce contact between you and delivery partner.

Bag	1 Items Edit
Deliver to office	700091
Price Details	₹2972.00

Buy authentic products. Pay securely.

Information

Need help?

WhatsApp: 08043500500

Call: 08043500500

Email: suntekblr@gmail.com

Method	Endpoint	
POST	/cart/place-order	Executes the checkout process using the currently configured cart [API](#)

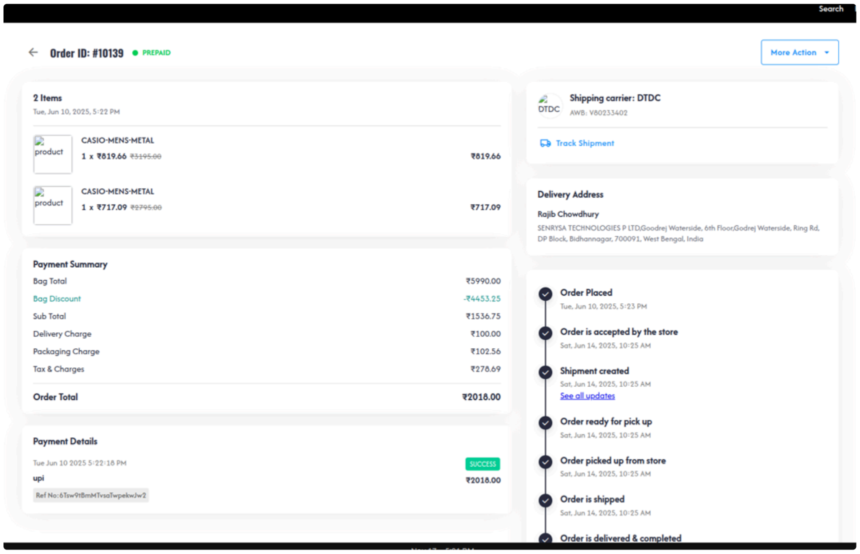
Step 2

Once redirected back from payment gateway with success response, call the status check API to check the cart to order conversion response.

Method	Endpoint	
GET	/cart/{{cart_id}}/place-order/status	Get order place status API

Step 3

Once success open the order detail page



Order ID: #10139 PREPAID

2 Items
Tue, Jun 10, 2025, 5:22 PM

CASIO-MENS-METAL
1 x ₹819.66 ~~₹3195.00~~ ₹819.66

CASIO-MENS-METAL
1 x ₹717.09 ~~₹2795.00~~ ₹717.09

Payment Summary

Bag Total	₹5990.00
Bag Discount	-₹4453.25
Sub Total	₹1536.75
Delivery Charge	₹100.00
Packaging Charge	₹102.56
Tax & Charges	₹278.69
Order Total	₹2018.00

Payment Details
Tue Jun 10 2025 5:22:18 PM SUCCESS
upi ₹2018.00
Ref No:6Tsw9tBmMTvsaTwpekwJw2

Shipping carrier: DTDC
AWB: V80233402

Delivery Address
Rajib Chowdhury
SENRYSA TECHNOLOGIES P LTD,Goodrej Waterside, 6th Floor,Godrej Waterside, Ring Rd, DP Block, Bidhannagar, 700091, West Bengal, India

Order Placed
Tue, Jun 10, 2025, 5:23 PM

Order is accepted by the store
Sat, Jun 14, 2025, 10:25 AM

Shipment created
Sat, Jun 14, 2025, 10:25 AM

Order ready for pick up
Sat, Jun 14, 2025, 10:25 AM

Order picked up from store
Sat, Jun 14, 2025, 10:25 AM

Order is shipped
Sat, Jun 14, 2025, 10:25 AM

Order is delivered & completed

Method	Endpoint	
GET	/orders/{{order_id}}	Get order details by id API

Buy Now / Express Checkout Flow

The "Buy Now" flow is an **expedited checkout process** characterized by the use of a dedicated API endpoint and a specific header parameter to initiate an **EXPRESS_CART**. This is designed to quickly convert a single product selection into a placed order.

Dedicated "Buy Now" Endpoint

The key differentiation is the use of a dedicated endpoint that combines the cart creation, item addition, and initial configuration steps into a single request.

Feature	Method	Endpoint	Description
Buy Now Initiation	`POST`	`/buy-now`	Initiates the express checkout process. This API simultaneously creates a

			temporary cart, adds the product(s) defined in the body, and flags the cart as an **EXPRESS_CART** for immediate processing.

Critical Header Parameter

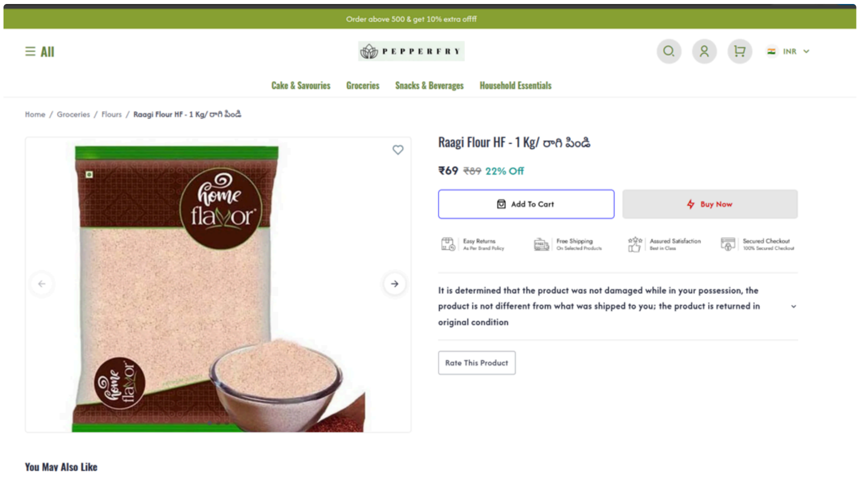
The backend system identifies this transaction as a high-priority, single-use checkout using the `Cart-Type` header:

Header Name	Value	Purpose
`Cart-Type`	`EXPRESS_CART`	Signals to the server that this is a **Buy Now** transaction, likely triggering automatic application of user's default delivery address and payment method to speed up the subsequent `PUT /cart` and `POST /cart/place-order` steps.

Subsequent Flow

As you noted, the rest of the process uses the **Regular Cart Flow** endpoints:

1. **Update Cart:** The client will then typically call `PUT /cart` to confirm or override the default address, delivery slot, and payment method applied by the express flow.
2. **Place Order:** Finally, `POST /cart/place-order` is called to complete the transaction and convert the **EXPRESS_CART** into a final order.



Raagi Flour HF - 1 Kg/ రాగి పిండి

₹69 ~~₹89~~ 22% Off

It is determined that the product was not damaged while in your possession, the product is not different from what was shipped to you; the product is returned in original condition

Method	Endpoint	
POST	/buy-now	Buy Now with Options, for Express Cart [API](#)

Order Detail/List Flow

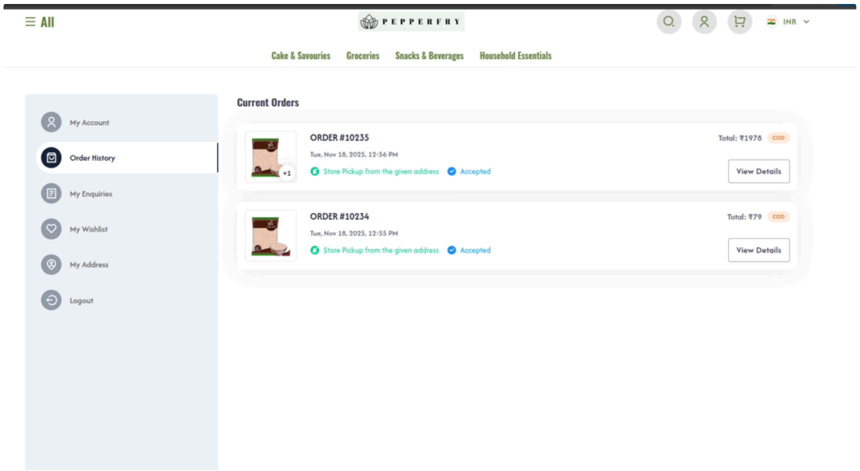
This flow defines the endpoints necessary for a customer to view their past and current orders, including a list of all orders and the detailed information for a specific order.

Feature	Method	Endpoint	Description
Order List (History)	`GET`	`/orders`	Retrieves a **paginated list of all orders** associated with the authenticated user. This list typically includes the order ID, date, status, and total amount for a quick overview.
Order Detail	`GET`	`/order/:order_id`	Fetches the **complete, detailed information for a single order** specified by its unique `:order_id`. This includes

			itemized lists, pricing breakdowns, shipping details, applied discounts, and payment information.

Order History

The Order History flow enables customers to effectively review, search, and filter their past and current orders. This is crucial for customer self-service and support.



Current Orders

ORDER #10235
Tue, Nov 18, 2025, 12:56 PM
Store Pickup from the given address ✓ Accepted
Total: ₹1978 COD

ORDER #10234
Tue, Nov 18, 2025, 12:55 PM
Store Pickup from the given address ✓ Accepted
Total: ₹79 COD

Method	Endpoint	
POST	/orders	Get order list by filters API
DELETE	/orders/{{order_id}}	Delete/Hide order by order_id API

Order Detail

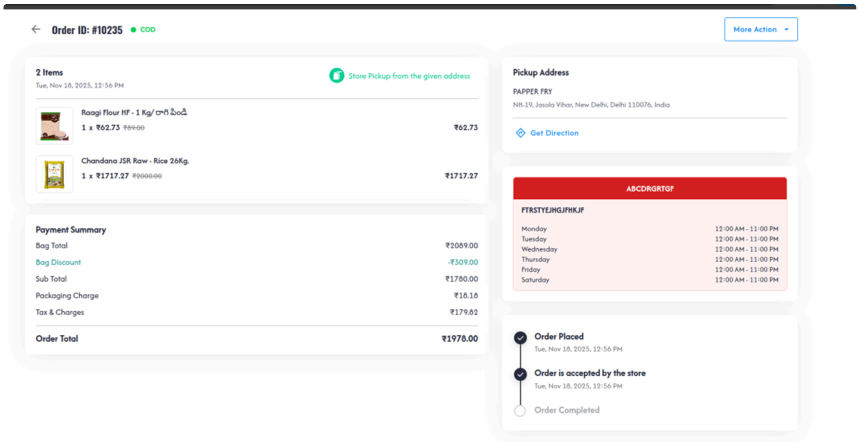
The Order Detail Page is designed to provide the customer with a complete and comprehensive breakdown of a single, specific order.

All Available Order Detail Projection Fields

You can use any combination of these comma-separated field names in the `fields` query parameter to retrieve a partial order response.

Field Name	Description
`customer`	Customer contact, loyalty, and address details
`store`	Store location and contact details

`items`	Array of all products, variants, and pricing per item
`summary`	Financial summary (subtotals, discounts, final payable)
`tax_summary`	Detailed tax breakdown (GST, CGST, SGST)
`delivery_option`	Selected delivery type
`delivery_preference`	Scheduled slot or immediate preference
`fulfillment`	Tracking, delivery partner, and delivery proof
`gift_wrap`	Gift wrap details and charge
`tip`	Tip amount and message
`applied_benefits`	Coupons, loyalty, and total savings
`help_support`	Support contact information
`payment_method`	Selected payment method
`payment_transactions`	Array of all payment transaction records
`refunds`	Array of all refund records
`history`	Timeline of order status changes
`ondc`	ONDC-specific details (if applicable)



Order ID: #10235 ● COD

2 Items
Tue, Nov 18, 2025, 12:56 PM

Store Pickup from the given address

Raagi Flour HF - 1 Kg/ రాగి పిండి 1 x ₹62.73 ~~₹89.00~~	₹62.73
Chandana JSR Raw - Rice 26Kg. 1 x ₹1717.27 ~~₹2000.00~~	₹1717.27

Payment Summary

Bag Total	₹2089.00
Bag Discount	-₹309.00
Sub Total	₹1780.00
Packaging Charge	₹18.18
Tax & Charges	₹179.82
Order Total	**₹1978.00**

Pickup Address

PAPPER FRY
NH-19, Jasola Vihar, New Delhi, Delhi 110076, India

ABCDRGRTGF

FTRSTYEJHGJFHKJF

Monday	12:00 AM - 11:00 PM
Tuesday	12:00 AM - 11:00 PM
Wednesday	12:00 AM - 11:00 PM
Thursday	12:00 AM - 11:00 PM
Friday	12:00 AM - 11:00 PM
Saturday	12:00 AM - 11:00 PM

✓ **Order Placed**
Tue, Nov 18, 2025, 12:56 PM

✓ **Order is accepted by the store**
Tue, Nov 18, 2025, 12:56 PM

○ Order Completed

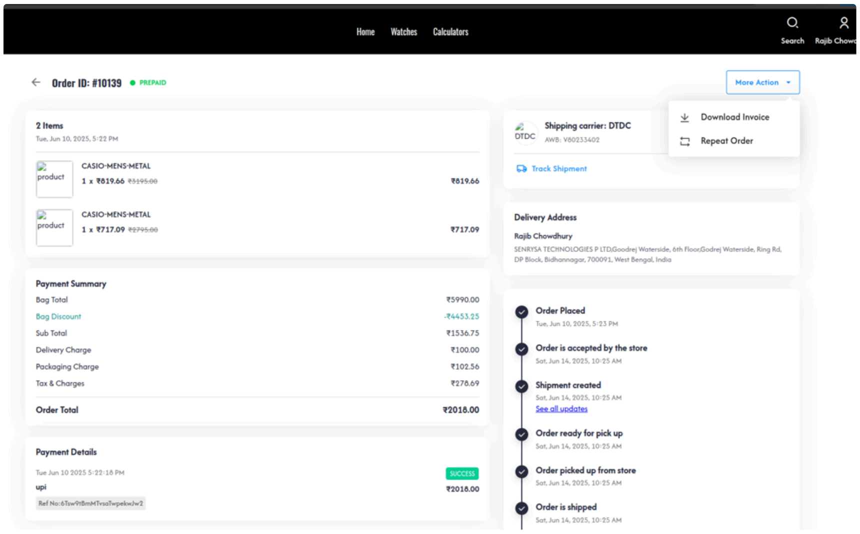
Method	Endpoint	
GET	/orders/{{order_id}}	Get order details by id API
GET	/orders/{{order_id}}/fulfillments/{{fulfillment_id}}/track	Track order status API

Order Invoice Download

Generating a customer-facing invoice typically involves retrieving all comprehensive order details and formatting them into a standard document (usually PDF). This process generally relies on the same robust Order Detail API but may involve a dedicated server-side endpoint to handle the formatting, security, and generation.

The foundation of the invoice is the complete set of data retrieved from the **Order Detail API**. The system needs to ensure it retrieves *all* necessary fields, including financial, customer, and tax details, to comply with legal requirements.

Field Name	Description
`order_number`, `timestamps`	Invoice number and date of issue.
`customer` (specifically `billing_address`, `tax_details`)	Required for tax and legal documentation.
`store`	Seller's name and address.
`items`	Details of products, variants, quantities, and per-item pricing.
`summary`, `tax_summary`	Subtotals, discounts, taxes (CGST/SGST/IGST), and final amount payable.
`payment_transactions`, `state`	Proof of payment and current order status.



Order ID: #10139 PREPAID

2 Items
Tue, Jun 10, 2025, 5:22 PM

product	CASIO-MENS-METAL 1 x ₹819.66 ~~₹3195.00~~	₹819.66
product	CASIO-MENS-METAL 1 x ₹717.09 ~~₹2795.00~~	₹717.09

Payment Summary

Bag Total	₹5990.00
Bag Discount	-₹4453.25
Sub Total	₹1536.75
Delivery Charge	₹100.00
Packaging Charge	₹102.56
Tax & Charges	₹278.69
Order Total	₹2018.00

Payment Details

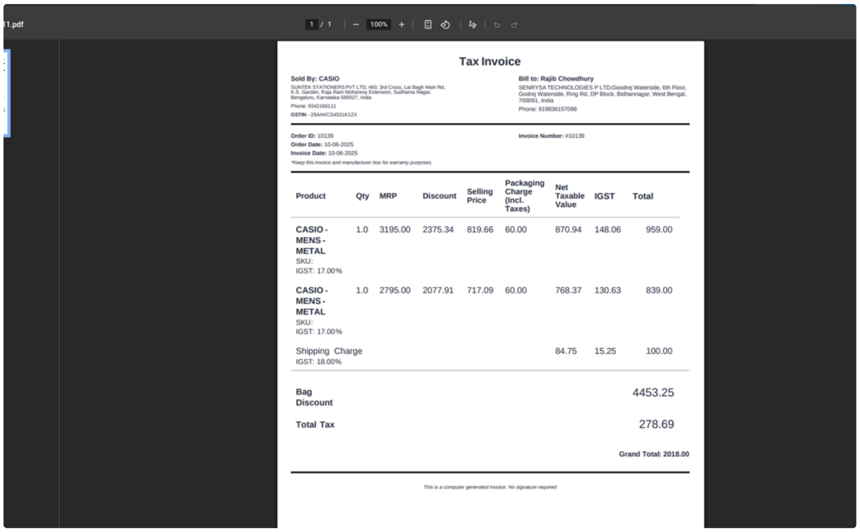
Tue Jun 10 2025 5:22:18 PM SUCCESS
upi ₹2018.00
Ref No:6Tsw9tBmMTvsaTwpekwJw2

DTDC Shipping carrier: DTDC
AWB: V80233402

Delivery Address

Rajib Chowdhury
SENRYSA TECHNOLOGIES P LTD,Goodrej Waterside, 6th Floor,Godrej Waterside, Ring Rd, DP Block, Bidhannagar, 700091, West Bengal, India

- Order Placed
  Tue, Jun 10, 2025, 5:23 PM
- Order is accepted by the store
  Sat, Jun 14, 2025, 10:25 AM
- Shipment created
  Sat, Jun 14, 2025, 10:25 AM
- Order ready for pick up
  Sat, Jun 14, 2025, 10:25 AM
- Order picked up from store
  Sat, Jun 14, 2025, 10:25 AM
- Order is shipped
  Sat, Jun 14, 2025, 10:25 AM



Tax Invoice

Sold By: CASIO
SUNTEK STATIONERS PVT LTD, #60, 3rd Cross, Lal Bagh Main Rd, K.S. Garden, Raja Ram Mohanroy Extension, Sudhama Nagar, Bengaluru, Karnataka 560027, India
Phone: 9342166111
GSTIN - 29AAKCS4531K1ZX

Bill to: Rajib Chowdhury
SENRYSA TECHNOLOGIES P LTD,Goodrej Waterside, 6th Floor, Godrej Waterside, Ring Rd, DP Block, Bidhannagar, West Bengal, 700091, India
Phone: 919836157098

Order ID: 10139
Order Date: 10-06-2025
Invoice Date: 10-06-2025
**Keep this invoice and manufacturer box for warranty purposes.*

Invoice Number: #10139

Product	Qty	MRP	Discount	Selling Price	Packaging Charge (Incl. Taxes)	Net Taxable Value	IGST	Total
CASIO - MENS - METAL SKU: IGST: 17.00%	1.0	3195.00	2375.34	819.66	60.00	870.94	148.06	959.00
CASIO - MENS - METAL SKU: IGST: 17.00%	1.0	2795.00	2077.91	717.09	60.00	768.37	130.63	839.00
Shipping Charge IGST: 18.00%						84.75	15.25	100.00

Bag Discount	4453.25
Total Tax	278.69

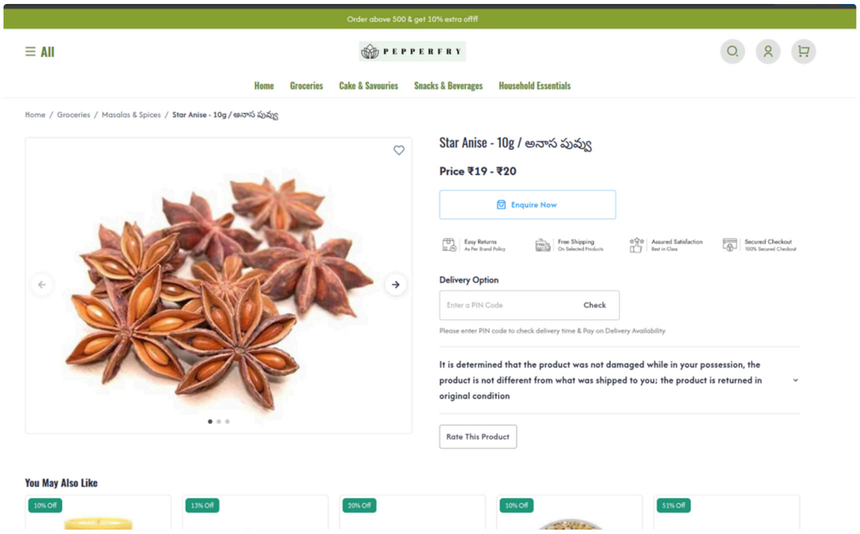
Grand Total: 2018.00

This is a computer generated invoice. No signature required

Method	Endpoint	
GET	/orders/{{order_id}}	Get order details by id API

Product Enquiry Flow

The Product Enquiry flow allows a customer to submit a question or request for information about a specific product or multiple products together. This information is typically sent from the Product Detail Page and routed to relevant store representative.



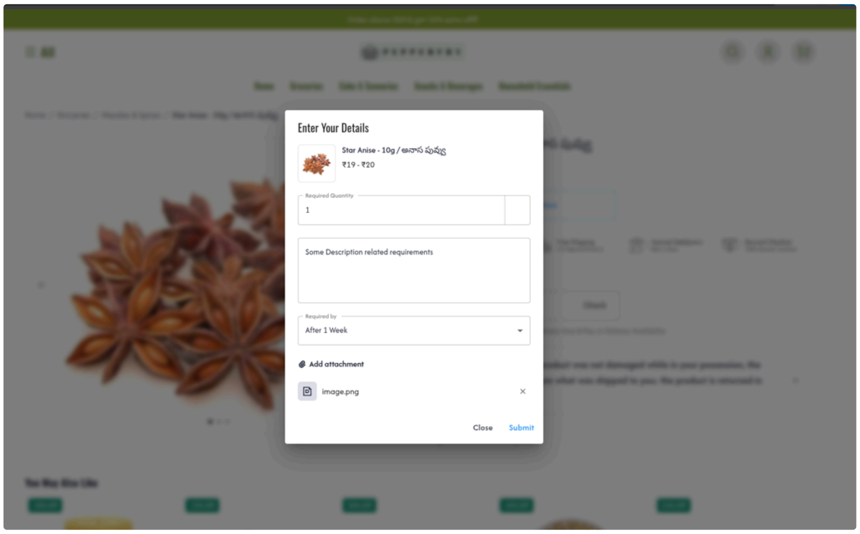
Star Anise - 10g / అనాస పువ్వు

Price ₹19 - ₹20

Delivery Option

Please enter PIN code to check delivery time & Pay on Delivery Availability

It is determined that the product was not damaged while in your possession, the product is not different from what was shipped to you; the product is returned in original condition



Enter Your Details

Star Anise - 10g / అనాస పువ్వు
₹19 - ₹20

Required Quantity: 1

Some Description related requirements

Required by: After 1 Week

image.png

Method	Endpoint	
POST	/enquiry-basket/items	Add/Remove/Modify items to enquiry baskets API
GET	/enquiry-basket	Get detail of enquiry baskets API
POST	/enquiry-basket/submit	Submit enquiry basket API
DELETE	/enquiry-basket	Discard enquiry basket API

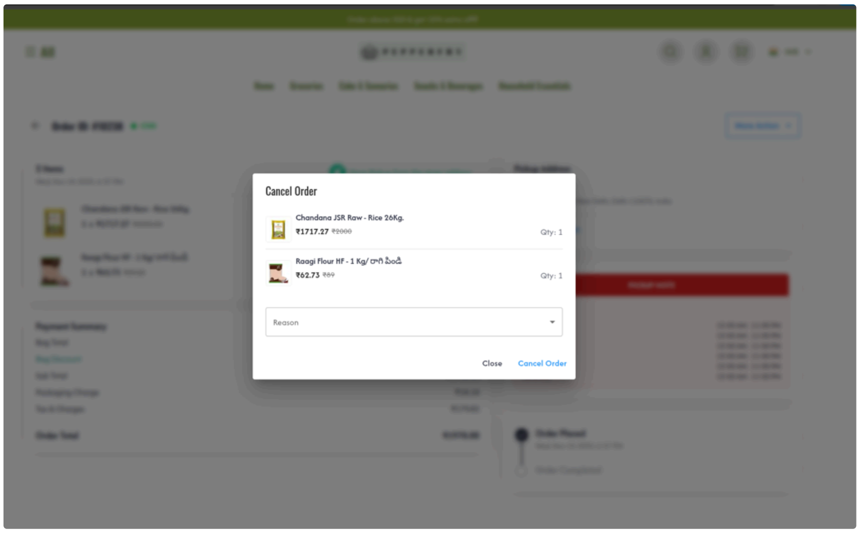
Store Serviceability Check (Based on User's Current Location)

When a user first launches the app and grants permission for location access, the system uses their **current GPS coordinates** to immediately determine if store can fulfill the order delivery.

Method	Endpoint	
POST	/addresses/serviceability	Get store serviceability by `GPS coordinates` API

Post fulfillment actions and Flow

This handles all eligibility checks, creation, and status inquiries for **RETURN**, **REPLACE**, **EXCHANGE**, and **CANCEL** requests.



Cancel Order

Chandana JSR Raw - Rice 26Kg.
₹1717.27 ~~₹2000~~ Qty: 1

Raagi Flour HF - 1 Kg/ రాగి పిండి
₹62.73 ~~₹89~~ Qty: 1

Method	Endpoint	
GET	/orders/{{order_id}}/eligibility	Check Order Eligibility API
GET	/orders/{{order_id}}/items/{{item_id}}/eligibility	Check Item Eligibility API
POST	/order-actions	Post Return Request API
POST	/order-actions	Post Return Cancel API
POST	/order-actions	Post Return Replace API
POST	/order-actions	Post Return Exchange API
GET	/order-actions/{{request_id}}	Check Current Status by id API

GET	/orders/{{order_id}}/order-actions	Get all for a specific order API
POST	/order-actions/{{request_id}}/cancel	Cancel Active Request API